Sample Questions for Chatbot

WHAT IS TALEANT? WHO ARE THE TALEANT CUSTOMERS?

Taleant is a single platform for online jobs, experts, training and networking solution. Expert can search ICT jobs posted by Business users. Various types of skill development training available in the same platform.

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IS TALEANT IS A GLOBAL COMPANY?

Yes, this is a global platform. At present Taleant office is located in Australia, Bangladesh and Canada. Taleant is working to increase footprint globally.

WHAT VALUE PROPOSITION TALEANT HAVE?

Teleaus vision is to bring all IT and Telecom experts under one umbrella globally. This will assist experts networking, learning and earning. Recruiters can hire any expert directly and cost effectively.

WHAT ARE THE CORE SERVICES TALEANT DELIVER?

We have three major expertise areas:

* Job Posting: Recruiter can post jobs easily.
* Expert: Expert can apply as per his desire jobs.
* Training: a Bunch of present and future job market related skill development training is available.
* Networking: Experts and job poster can communicate in the same platform.

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WHAT IS THE VISION OF COMPANY?

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WHAT IS THE MISSION OF COMPANY?

Taleant mission is to help recruiter and job seeker. Job poster can easily post a job in the ICT field. Experts can see desire jobs related to ICT in the same platform. A Bunch of training material are designed based on present and future demand.

WHAT DOES TALEANT OFFER?

We offer Job Seeking, Posting, and training services. As a whole, we provide a complete Job networking service, globally.

HOW IS THE LIFE AT TALEANT?

At Taleant, we provide a simple platform for the experts to exchange experience and networking. It is a reliable for business user posting a job, experts for getting ICT jobs, development of ICT skill and networking.

WHO ARE TALEANT?

Taleant is a single platform for online jobs, expert, training and networking solution. Expert can search ICT jobs posted by Business users. Various types of skill development training available in the same platform.

What is a business user?

Business user gives you an opportunity to receive the most prominent placement for your business brand and jobs. Just post a job as your need with hourly rate, weekly or monthly engagement and a fixed project one-time engagement.

Why should I become a Business User?

Business user profile is the best way to showcase your employer brand on Taleant and ensure the maximum exposure for your jobs.

How much does it cost to become a business user?

Business user status is available for free for employers that meet budget thresholds based on the number of Sponsored Jobs on Taleant. Contact us directly for details on the budget required for your company to become a Business User.

How do I become a Business User?

It is simple. Just click sign-up / I want to hire button and register as “I want to hire”. [Contact us](https://au.indeed.com/hire/contact) to learn more about becoming a Business User on Taleant.

How can I target my Resume search?

There is no direct option of resume search in this platform. Instead of this, you can search expert by a keyword searching option. It will allow your search narrow and show only related expert matching with the key words.

How can I search my target expert?

In the search option you need to search expert by keywords. It will allow your search narrow and show only related expert matching with the key words.

Can I save resumes to view later or share them with a colleague?

There is no direct option of resume search in this platform. Instead of this, you can search expert by a keyword searching option. It will allow your search narrow and show only related expert matching with the key words. You can share, save and download experts profile offline.

How do I view contact information for job seekers/expert users who have posted their profiles?  
You can view an expert user’s contact information once they have replied to your initial message. We protect expert users’ privacy until they are ready to engage with employers to provide the best experience for expert users.

Will my profile be searchable through Google or another search engine?  
No, at this time, we do not make profiles discoverable via search engines. If this should ever change, we will share updates and insights on how you can manage your profile.

Are profiles viewable by employers?  
Yes, profiles viewable by employers.

Will my profile be visible by other Taleant users**?**  
Yes. Other taleant users can view your profile.

Are you sharing my information with employers?  
Yes, business users can search and see you profile.

How do I delete my profile?  
You can delete any information from your profile as needed. At this moment there is no option to delete entire profile. If you would like to delete your entire profile you can [Contact Us](http://help.glassdoor.com/ContactUs/en_US/?General_Help=true).

What is the Desired Salary Range?  
The minimum Jobs value is here 500USD and you can filter the job based on your desired salary range. Only the related jobs will be appeared by the search option.

How to activate your account?A confirmation email will be sent to your given email address, which will activate your account.

Can I see a list of jobs I previously applied to?  
To view your applied jobs:  
Sign in to Taleant.  
Click the Applied Jobs tab.

What if I’ve forgotten my password?

Click [**Forgot password?**](https://www.seek.com.au/sign-in/forgot-password) (on the sign in page), type your email address and we'll email you a link to reset your password. You should receive the link within a couple of minutes. Check your spam or junk folder if you don't see the email in your inbox. And be sure to click the link as soon as you receive it - it's only valid for 24 hours.

I clicked the link, why does it say Link Expired?  
If you click the [**Forgot password?**](https://www.seek.com.au/sign-in/forgot-password) link more than once, we automatically expire any previous links that we sent you. So, if you get a link expired message, check your inbox for the most recent email from us.

If the link on your most recent reset email is still sending you to a “Link Expired” page, try clearing your browser cache using [these instructions](https://www.seek.com.au/clear-browser-history/). And if that doesn’t work, send us a message using [this form](https://www.seek.com.au/contact-us/) and we’ll get back to you within 2 business days.

What’s the best way to search for a job?  
You can browse jobs and search from there. On home page, there is a panel for Jobs, Experts and Trainings. You can search from there as well. It will return available results based on search keywords.

How can I search for an exact phrase?  
You can just write your full search, if our result set has any word, matching from your query, it will return all the relevant results.

Can Taleant find me a job?  
Taleant publishes job ads from Business Users in Australia/New Zealand and overseas but Taleant itself is not a recruiter. As a result, we are unable to provide you with personal advice.

I’m an international candidate, what do I need in order to work in Australia or New Zealand?  
Before you travel to Australia/ **New Zealand**, make sure you have the right visa to match the work you will be doing. Did you know there are over several visa options or people wanting to work in Australia and New zeland?

How do I apply for a job on Taleant?  
After finding your desire job, click on it for detailed information. Then hit the apply button, down below the page. You will have to mention your budget and proposal and complete your application to the Business User.

What is a cover letter?  
A cover letter is your first impression to a potential employer and should be compelling, succinct and professional. It’s an opportunity to quickly tell the employer which role you’re applying for and why you’re interested in it. Therefore, it’s best if they are individually tailored for each job. You can add your cover letter in your profile.

How do I withdraw or cancel my application?  
Taleant doesn’t play any role in the recruitment process other than to connect recruiters with experts. When you apply for a job on Taleant, the Business User/recruiter will have to award you the job. If it is not satisfactory, you can then reject the job on our website.

Where has that job ad gone?  
A business user may expire their job ad if they have received a large volume of applications or have filled the position.

What does Taleant do with my application?  
We send your application and attachments directly to the advertiser. Unfortunately, we don’t take any further part in the recruitment process. If you want to check your application or ask further questions, it's best to contact the advertiser directly.  
Having trouble applying for a job?  
Clear your browsing history and try again. If problem exist, feel free to let us know which job, and screen shot. Our support team will keep in touch with you.

How do Business users contact me?  
Business users can contact you via our messaging feature, when you have applied for their job.

What is a Taleant profile? / What type of accounts do you have?  
There are 3 types of user profiles on Taleant. They are: Business User, Expert User and Trainee. Business user will be able to create jobs. Expert users can search for jobs and apply for them through our system. Trainee users can register for various training programs, offered by us.

What should I add to my Taleant Expert User Profile?  
A brief summary of why an employer should hire you. Fill in as many details as you can about your career history along with your skills and qualifications. If you have limited experience, add your work experience or volunteer work.

Is Taleant Profile the same as my resume?  
No, your Taleant profile is different to your resume. It’s a professional summary that business users can view. Business users can search for and view profiles  for any upcoming or ongoing jobs**.** So, ensure you keep your profile up to date.

Who can view my Taleant Profile?  
Only business users registered with Taleant, can view your profile and contact you with relevant job opportunities.

How is my Taleant Profile data used by Taleant?  
The information in your Taleant Profile helps us to identify the most relevant job opportunities for you.

How do I update my email address or password?  
Sign into your account, click your name at the top right of the page, and select **Update Password** to change your password. Unfortunately, you cannot change your email address.

How do I update my name and phone number?  
Sign into your account, then click the Profile tab. Click Update personal details to make your changes

I don't have experience with hiring how can I get help?  
Creating a job ad on Taleant is easy, just click the Post Job button from your home page and fill out the required fields

What are the benefits of using Taleant?  
When you purchase a job ad with Taleant, you will receive a 30-day listing of jobs in taleant site, easily get expert matches with job requirements. It is a simple and cost-effective solution for recruiter to post a job and find highly skilled candidate.

Where do I start my journey to find the perfect candidate?  
Getting started on Taleant is easy! You can **register** your new Business User account for free in just a couple of minutes.  
  
Once registered, you can **post a job** by using the Post Job button on the home page.

I can't sign in / I have forgotten my password. How do I reset my password?

Click Forgot password? (on the sign in page), type your email address and we'll email you a link to reset your password. You should receive the link within a couple of minutes. Check your spam or junk folder if you don't see the email in your inbox.

What if I can’t remember the email address I used to register?

If you’ve forgotten the email address you used to register with Taleant, Write a enquiry message from the home page. A support team will communicate with you soon.

Can I change my email address?  
While you can edit the name and other personal information on your account, you can't change your email address.

How can I add/update/remove a user?

In Taleant you are not able to remove user. You are always able to add and update user information in profile section by simply log in from the respective user account.

How do I change my account/business name?  
To update the business name on your account, in your profile section. Enter your changed business name and company registration number and hit the update button.

How do I post a job ad?  
To advertise on taleant, you first need to register. You can register your new Business User account for free in just a couple of minutes.  
  
Once you’ve registered you can post a job by using the Post Job button on the home page.

Do I need to display a salary on my job ad?  
You will need to enter a budget when creating your job ad.

How do I upload a file?  
You can upload file(s) while creating you job, right below the description.

When will my ad go live?  
It will go live right away.

How long will my ad be live for?  
Your ad will be live till the end date, that you would specify while posting a job. In general, it last for a month.

Can I edit my ad once it’s live?  
You can edit your job ad as many times as you like. Just go to the job and hit the little update icon to update any information.  
  
What kind of help is available after my ad goes live?  
Taleant support team is always here to help you. For further assistance, go to message option and write details to support team.

Can I expire my job ad early?  
You can edit the end date for that.

How can I improve my ad?  
  
Taleant support team is always here to help you. For further assistance, go to message option and write details to support team.

I can't find one of my old jobs  
Your previous Taleant jobs are saved in your account, to access them:

* Sign into the advertiser centre
* Click the **Jobs**tab at the top of the page
* Click the **Completed**tab to see your old jobs.

How do I assign specific job access to a user?  
You can assign a job to an expert user, who has already applied for your job. You can award him/her the job. If the expert uses accept your award, he/she will have full access to your job, including all supporting attachments.

How do I pay for my job?  
When an expert user applies for a job, and the relevant business user awards that job to him/her, the award money will be reserved into the account of taleant. For example, a project agreed value is 600$ with Expert. So Taleant will send invoice to Business User with this formula: X = Job award Value + VAT. When, the job will be accepted by the business user after completion, taleant will transfer that money to the expert user’s account after deducting the service fee (17% of the award money).

Getting an error message or having trouble loading a page?  
If you have trouble accessing Taleant, the problem may be caused by the browser caching an older version of the page. Try re-loading the page by pressing Ctrl-Shift-R on Windows (or Command+R on a Mac).

Something looks funny and Taleant isn't displaying properly in my browser.  
We support the latest versions of most common web browsers. Check your browser settings to ensure that you are using the most up-to-date version. Additionally, try clearing your browsing history.

**NEW QUESTIONS:**

How can i hire an expert? / how do i appoint someone to my job?

After finding your desired expert user, just award the job to him/her and await for their confirmation.

What is an expert user? / who are expert users? / what do you mean by expert user?

Expert users on Taleant are professionals, with experience in working in various industries.

What are the training programs? / what type of training do you provide? / tell me about the training programs

In Taleant, you will find a range of on site and online training programs on IT and Telecommunication sectors. There is always a gap between present requirements and skilled persons, globally. All the training programs are designed to develop skills to narrow this gap locally and internationally.

When was it established? / when was taleant founded?

It was founded in the year of 2019.

Where is the headquarter? / where is it based? / where is the head office of taleant? / where is it located? / where is the location?

Taleant headquarter is based in Sydney, Australia. The address is: 1/1C Homebush Bay Dr, Rhodes NSW 2138.

How can i get training? / i want to get training

Our training module is still under development. We shall deploy its features soon.

I want to work for taleant / Can i be an employee of taleant? / how can i join taleant team? / what are the career opportunities at taleant?

Currently we do not have such options at Taleant.

where can i see my payment? / where are my payment details? / where are my received payment information?

Go to the Profile page, and click the "Payment Information" tab. You can find it on the left side of your Profile page.

**Teleaus FAQ (IF NEEDED)**

WHO ARE THE TELEAUS CUSTOMERS?

We have many national and multinational business customers we called them partners. Please visit our partner page for more information.

HOME>COMPANY >PARTNERS

HOW IS THE LIFE AT TELEAUS?

At Teleaus, we pride ourselves on engineering excellence, scalability and security. Top global Service Providers and brands trust Teleaus to deliver technology solutions that take full advantage of the connected world. With 100+ seminal patents, Teleaus has one of the largest, most comprehensive technology platforms in production.

IS TELEAUS IS A GLOBAL COMPANY?

Yes, Teleaus able to provide service and solution globally. Please use our enquiry page for getting touch of our global contact.

WHAT VALUE PROPOSITION TELEAUS HAVE?

Teleaus is always seeking motivated, talented, technical and innovative professionals willing to challenge themselves, develop their skills and provide best-in-class products and services to our customers.

WHAT ARE THE CORE SERVICES TELEAUS DELIVER?

We have seven major expertise areas:  
• Engineering  
• Broadband Network  
• Professional Services  
• Consultancy  
• Geospatial  
• Web Services  
• Vendor Partnerships  
WHAT VALUES TELEAUS DELIVER?

FIVE VALUES

Reliability  
Be honest and reliable  
  
Innovative  
Collaborate with others to bring ideas to life  
  
Excellence  
Recognise and reward high performance  
  
Leadership  
Show personal drive - engage with and motivate others  
  
Learning and sharing  
Be open to share and different ways of doing things  
  
WHAT IS THE VISION OF COMPANY?

To be the best Information and Communications Engineering service provider company in the regions in which we operate.

WHAT IS THE MISSION OF COMPANY?

• To help customers to achieve their business objectives by providing innovative, and best-in-class services and solutions  
• To make it a pleasure for all stakeholders to work with us  
• To build successful long-term win-win relationships

WHAT DOES TELEAUS OFFER?

We offer IT Services, telecommunications consulting and business solutions and services including business software development, planning and designing of Fibre network, Wireless network integration, project management delivering through its unique delivery model for clients.

WHO ARE TELEAUS?

Teleaus is a leading Information and Communications Engineering solutions and services provider company specializing in IT services, telecommunications consulting and business solutions that deliver real results to businesses, ensuring a level of quality services. As a global enterprise our mission is to build successful long-term win-win business relationships with clients.